



North West London Joint Health Overview and Scrutiny Committee

Meeting Date:

Monday, 9 March 2020

Agenda

Meeting Time:

2:00 pm

Meeting Venue:

Hythe Room, York House

A handwritten signature in black ink, appearing to read 'Paul Martin', with a horizontal line underneath.

Paul Martin, Chief Executive

Members

Councillor Mel Collins (Chair)
Councillor Daniel Crawford (Vice-Chair)
Councillor Monica Saunders
Councillor Robert Freeman
Councillor Ketan Sheth
Councillor Rekha Shah
Councillor Lucy Richardson
Councillor Michael Borio

**Democratic
Services
Officer**Nicholas Garland, nicholas.garland@richmondandwandsworth.gov.uk

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3. For those members of the public with hearing difficulties induction loops have been fitted in the Council Chamber, Terrace Room, Salon and Room 7. In addition, there is an infra-red system installed in the Terrace Room. Neck loops and stetholoops are available in the Reception Office.
4. Members are reminded that they are required to securely dispose of agenda packs that contain private information.

York House
Twickenham
TW1 3AA

4 March 2020

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Nese keni veshtersi per te kuptuar kete botim, ju lutemi ejani ne receptionin ne adresen e shenuar me poshte ku ne mund te organizojme perkthime nepermjet telefonit.

Albanian

এই প্রকাশনার অর্থ বুঝতে পারায় যদি আপনার কোন সমস্যা হয়, নিচে দেওয়া ঠিকানায় রিসেপশন-এ চলে আসুন যেখানে আমরা আপনাকে টেলিফোনে দোভাষীর সেবা প্রদানের ব্যবস্থা করতে পারবো।

Bengali

જો તમને આ પુસ્તિકાની વિગતો સમજવામાં મુશ્કેલી પડતી હોય તો, કૃપયા નીચે જણાવેલ સંબંધના વિગતો પર આવો, જ્યાં અમે ટેલિફોન પર ગુજરાતીમાં ઇન્ટરપ્રિટીંગ સેવાની ગોઠવણ કરી આપીશું.

Gujarati

اگر در فهمیدن این نشریه مشکل دارید، لطفاً به میز پذیرش در آدرس قید شده در زیر رجوع فرمایید تا سرویس ترجمه تلفنی برایتان فراهم آورده شود.

Farsi

إذا كانت لديك صعوبة في فهم هذا المنشور، فنرجو زيارة الإستقبال في العنوان المعطى أدناه حيث بإمكاننا أن نرتب لخدمة ترجمة شفوية هاتفية.

Arabic

اگر آپ کو اس اشاعت کو سمجھنے میں کوئی مشکل ہے تو، براؤزر کے نیچے دیئے ہوئے ایڈریس کے استقبالیے پر جا کر ملیئے، جہاں ہم آپ کیلئے ٹیلیفون انٹرپرائزنگ سروس (ٹیلیفون پر ترجمانی کی سروس) کا انتظام کر سکتے ہیں۔

Urdu

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਪਰਚੇ ਨੂੰ ਸਮਝਣ ਵਿਚ ਮੁਸ਼ਕਲ ਪੇਸ਼ ਆਉਂਦੀ ਹੈ ਤਾਂ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਪਤੇ ਉੱਪਰ ਰਿਸੈਪਸ਼ਨ 'ਤੇ ਆਓ ਜਿੱਥੇ ਅਸੀਂ ਟੈਲੀਫੋਨ ਤੇ ਗੱਲਬਾਤ ਕਰਨ ਲਈ ਇੰਟਰਪ੍ਰਿਟਰ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਸਕਦੇ ਹਾਂ।

Punjabi

Civic Centre, 44 York Street, Twickenham, TW1 3BZ
42 York Street, Twickenham, TW1 3BW
Centre House, 68 Sheen Lane, London SW14 8LP
Old Town Hall, Whittaker Avenue, Richmond, TW9 1TP
Or any library

4. Minutes of the last meeting and matters arising (PAGES 5 - 6)

To consider the minutes of the meeting held on 27 January 2020.

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Questions received from the public:

Please find below our question(s) for the JHOSC. We are focusing on Palliative Care issues and the Pembridge in-patient beds.

We note with concern the continuing closure of in-patient beds at Pembridge Palliative Care Hospice in Ladbroke Grove. We note also that published summaries of engagement meetings that have already taken place completely ignore what have been clearly articulated and widespread demands from most of the public attending these meetings to reopen the in-patient beds which clearly meet local palliative care needs.

Will the CCGs now ensure that the public voice is properly and honestly recorded in reporting on all subsequent engagement meetings?

Why is it that the only in-patient beds in this part of NW London are NHS beds?

Why are the only in-patient beds to be closed in the poorest parts of the boroughs affected? Surely this can only exacerbate inequalities in provision?

Why have demographic, social and, indeed, transport issues been ignored or boxed in the review that has taken place? Local knowledge seems to have been entirely ignored.

Is this a prelude to rolling out a similar programme across NW London?

Responses from NWL Collaboration of CCGs:

Dear colleagues,

Our response to the points raised are as follows:

Firstly, it is important to note that a decision has not yet been made about the future of the services at the Pembridge Palliative Care Centre. We will be engaging with patients and stakeholders fully in the coming months before any decision is agreed. The CCGs are indeed working to make sure that local knowledge is given full consideration and our engagement process will give everyone affected the opportunity to make their voices heard. To date we have involved local people in the Independent review, published in June 2019, public workshops, the Palliative care Patient and Public working group and on-going communications with residents and local stakeholders.

With regard to Merrill's view about our written summary, we do take on board this feedback and will consider it when summarising future meetings. However, the workshops that took place were designed to seek people's views on the totality of a specialist palliative care service and to help commissioners determine what should be included within a future model for palliative care. The group discussions that took place were designed with this aim in mind and the report that then followed captured

these conversations. The community concern regarding the on-going suspension of the Pembridge in-patient unit was fully heard and recognised and we are working to resolve this situation as soon as possible in the context of the wider review taking place across the four boroughs.

At the beginning of February 2020 we will be continuing our engagement on this matter, publishing potential solutions which seek fundamentally, to ensure our services reach a greater number of residents in these areas and address the current challenges services face in terms of access, service provision and staff shortages in this specialism.

As part of this work, we will, of course be carrying out an Equalities Impact Assessment. It is understandable that our residents would want to make sure we have given careful consideration to any impact on equalities, and this will be picked up within that piece of work. It is arguable that the proposed changes, if taken forward, would actually have a positive impact on inequalities in provision by investing in home care services and community care.

Any similar work we do take forward in future would incorporate the learnings from this piece of work.

We look forward to continued engagement on this matter.

29 January 2020